

# Cheat Sheet

Reasons to Choose EPOS | SENNHEISER

# Choosing the right headset

Customers and prospects want to know: "What do I gain by choosing EPOS?"

Now, this handy guide gives you all the product USPs and supporting features needed to answer that question, at-a-glance.

It has never been easier to say what makes us different and win sales by helping customers and prospects make the right choice: EPOS.













## How will you use your headset?

#### **IMPACT Line**

Headset solutions for professionals working in energetic call center and office environments, spending much time at or around their desks talking with customers.

#### ADAPT Line

Headset solutions for professionals working away from their desks, participating in meetings or calls or working remotely from other locations.

#### **EXPAND Line**

Flexible plug-and-play speakerphone and conference solutions for professionals having collaborative calls/meetings with co-workers, customers and other stakeholders anywhere.

## What device do you use?

You need your devices to work seamlessly with your headset. It's that simple. Our headsets are designed to cover every possibility – check our headset compatibility quide at:

eposaudio.com/compatibility



#### Softphone/PC

Connection via USB/USB-C cable or USB dongle (Bluetooth®) to Microsoft Windows or Apple Mac OS.



#### Desk phone

Connection with multiple types of cables via Easy Disconnect.



#### Mobile phone

Connection via Bluetooth® or 3.5 mm jack cable.



#### Tablet

Connection via Bluetooth® or 3.5 mm jack cable.



#### Telecoi

Works with standard telecoilequipped hearing aids.

## How noisy is your workplace?

In a noisy environment, such as a contact center or open plan office, your choice of headset should be based as much on the quality of the microphone's noise cancelling capabilities as its ability to let you hear your caller clearly. EPOS Voice™ technology for your listener is an often overlooked consideration.



#### Low noise enviroment

Omni-directional microphone



## Medium noise enviroment Noise-cancelling microphone



#### High noise enviroment

Ultra noise-cancelling microphone

## Single or double-sided?



#### Single-sided

Ideal for situations where you need to both hear your caller clearly, and pay attention to what's going on around you.



#### Double-sided

Delivers calls in quality sound while reducing background noise – ideal for contact centers, where you need to focus solely on your caller.

#### **Unified Communications**



#### UC optimized

Products with this icon are optimized for major UC and softphone brands.



#### Certified for Skype for Business

Products with this icon are certified for Skype for Business.



#### Certified for Microsoft Teams

Products are certified for Microsoft Teams

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### EPOS | SENNHEISER

## Wireless Bluetooth® Solutions

















	ADAPT 600 Series	ADAPT 5	00 Series	ADAPT 4	00 Series	ADAPT 300 Series		
	ADAPT 660	ADAPT 560	ADAPT 563	ADAPT 460	ADAPT 460T	ADAPT 360	ADAPT 360 White	
Art. no.	1000200	1000207	1000205	1000204	10000205	1000209	1000210	
Highlights	Adaptive ANC Large soft leatherette ear pads High-quality stereo audio For calls and entertainment Up to 30 hours of battery	Active Noise Cancellation (ANC) Discreet, foldable boom arm For calls and entertainment Up to 46 hours battery time		Active Noise cancellation (ANC) Lightweight construction and comfortable earbuds For calls and entertainment Up to 14 hours talk time		Active Noise Cancellation (ANC) Large ear cups with soft ear pads Refined stereo sound For calls and entertainment Up to 46 hours of battery		
Warranty	2 years	2 years	2 years	2 years	2 years	2 years	2 years	
Device connectivity	모	口口		口口	$\Box$	모	口口	
Environment	<b>.</b> ( <b>.</b> (	• (	• ((	• (	• ((	• (	• (	
Wearing Style	Over-ear headset	On-ear headset	On-ear headset	in-ear/neckband	in-ear/neckband	Over-ear headset	Over-ear headset	
Single or Double	J.		$\mathfrak{Q}$	ſ.		Ç.	Ţ.	
Price MSRP excl. VAT	€ 399 £ 349 \$ 439	€ 299 £ 259 \$ 329	€ 249 £ 219 \$ 269	€ 299 £ 259 \$ 329	€ 299 £ 259 \$ 329	€ 249 £ 219 \$ 269	€ 249 £ 219 \$ 269	
Unified Communications	Central to  (S) (A)	Central to  Solution Confliction  Wildowsch Confliction  Wildowsch Confliction  Wildowsch Confliction  *		<u>luc</u>	Control to  (S) (A) (A) (A) (A) (A) (A) (A) (A) (A) (A	Microsoft Burns	Corelled for Microsoft Seans	

Pending certification

## Wireless Bluetooth® Solutions















	ADAPT Pres	sence Series		IMPACT M	B PRO Series		
	ADAPT Presence Grey UC	ADAPT Presence Grey Business	IMPACT MB Pro 1	IMPACT MB Pro 2	IMPACT MB Pro 1 UC ML	IMPACT MB Pro 2 UC ML	
Art. no.	508342	508341	506041	506044	506043	506046	
Highlights	3-digital noise-can Up to 10 ho	-Detector Technology	EPOS Voice™ technology Ultra noise-cancelling microphone Up to 15 hours talk time For calls and entertainment Multi-point connectivity to two Bluetooth® devices				
Warranty	2 years	2 years	2 years	2 years	2 years	2 years	
Device connectivity	⊒Д	ŗ.	μ	ďΩ	口口	$\Box$ $\Box$	
Environment	• ((	<b>.</b> ((	•(	<b>≗</b> ((	<b>≗</b> ((	<b>≗</b> ((	
Wearing Style	Earhook Ear sleeve Headband*	Earhook Ear sleeve Headband*	Headband	Headband	Headband	Headband	
Single or Double	$\mathbf{G}$	G	G		G	Ţ.	
Price MSRP excl. VAT	€ 169 £ 139 \$ 199	€ 119 £ 100 \$ 155	€ 159 £ 135 \$ 199	€ 179 £ 155 \$ 229	€ 219 £ 185 \$ 279	€ 239 £ 205 \$ 309	
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## Wireless DECT Solutions



























						IMPACT 5	000 Series					
Art. no.	IMPACT SDW 5066	IMPACT SDW 5065	IMPACT SDW 5064	IMPACT SDW 5063	IMPACT SDW 5036	IMPACT SDW 5035	IMPACT SDW 5034	IMPACT SDW 5033	IMPACT SDW 5016	IMPACT SDW 5015	IMPACT SDW 5014	IMPACT SDW 5013
EU	507022	506598	507010	506586	507018	506594	507006	506582	507014	506590	507002	506578
UK	507023	506599	507011	506587	507019	506595	507007	506583	507015	506591	507003	506579
US	507024	507000	507012	506588	507020	506596	507008	506584	507016	506592	507004	506580
AUS	507025	507001	507013	506589	507021	506597	507009	506585	507017	506593	507005	506581
JP	N/A	507274	N/A	N/A	N/A	507273	N/A	N/A	N/A	507272	N/A	N/A
Highlights	Superior sound quality with super wideband audio, two-mic noise-cancelling system and stereo sound Enhanced security with Protected Pairing and DECT Security certification Total flexibility with up to triple connectivity to PC/desk/mobile phone via base station			Enhanced sec	and two-mic noise urity with Protected P y with up to triple con	with super wideband and e-cancelling system airing and DECT Securi unectivity to PC/desk/n e station	ty certification	Superior sound quality with super wideband audio and two-mic noise-cancelling system Enhanced security with Protected Pairing and DECT Security certification Total flexibility with up to triple connectivity to PC/desk/mobile phone via base station Wearing styles: single-headband, ear hook and neckband				
Warranty	2 years	2 years	2 years	2 years	2 years	2 years	2 years	2 years	2 years	2 years	2 years	2 years
Device connectivity	プロロ	<b>→</b> □			ン口印	<b>&gt;</b> □			ン口印	<b>&gt;</b> □		
Environment												<b>.</b> ( <b>.</b> (
Wearing Style	Headband	Headband	Headband	Headband	Headband	Headband	Headband	Headband	Ear hook Headband Neckband	Ear hook Headband Neckband	Ear hook Headband Neckband	Ear hook Headband Neckband
Single or Double	£.	Ţ.	Ç.	Ţ.	G	G	G	G	ß	G	G	ß
Price MSRP excl. VAT	€ 429 £ 383 \$ 439	€ 399 £ 356 \$ 409	€ 409 £ 359 \$ 419	€ 359 £ 315 \$ 369	€ 409 £ 365 \$ 419	€ 379 £ 338 \$ 389	€ 389 £ 342 \$ 399	€ 339 £ 289 \$ 349	€ 399 £ 349 \$ 409	€ 369 £ 329 \$ 379	€ 379 £ 333 \$ 389	€ 329 £ 289 \$ 339
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## Wireless DECT Solutions













		IMPACT SD Series	IMPACT D 10 Series			
Art. no.	IMPACT SD Pro 2 ML	IMPACT SD Pro 1 ML	IMPACT SD Office ML	IMPACT D 10 USB ML	IMPACT D 10 Phone	
EU	N/A	N/A	N/A	506416	506408	
UK	N/A	N/A	N/A	N/A	506409	
US	506011	506010	506009	506418	506410	
AUS	N/A	N/A	N/A	506419	506411	
JP	N/A	N/A	N/A	N/A	N/A	
Highlights	Premium audio quality for calls EPOS Voice™ technology & noise-cancelling microphone Extra soft leatherette ear pads Up to 12 hours talk time	Premium audio quality for calls EPOS Voice™ technology & noise-cancelling microphone Extra soft leatherette ear pad Up to 12 hours talk time	Premium audio quality for calls EPOS Voice™ technology & noise-cancelling microphone Leatherette ear pad Up to 12 hours talk time	EPOS Voice™ technolog	nnectivity urs talk time	
Warranty	2 years	2 years	2 years	2 years	2 years	
Device connectivity	<b>&gt;</b> □	ゝ□	ゝ□	□	•	
Environment	<b>.</b> ((	<b>.</b> ((	<b>.</b> (	<b>.</b> (	• (	
Wearing Style	Headband	Headband	Ear hook Headband Neckband*	Ear hook Headband Neckband*	Ear hook Headband Neckband*	
Single or Double	G.	G	G	G	G	
Price MSRP excl. VAT	\$ 369	\$ 349	\$ 349	€ 239 £ 199 \$ 299	€ 239 £ 199 \$ 299	
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		. IMPACT 600 Series								
	IMPACT SC 660 ANC USB	IMPACT SC 665 USB-C	IMPACT SC 635 USB-C	IMPACT SC 665 USB	IMPACT SC 635 USB	IMPACT SC 665	IMPACT SC 635	IMPACT SC 660 USB ML	IMPACT SC 630 USB ML	
Art. no.	508311	508368	508367	507257	507254	507256	507253	504553	504552	
Highlights	Outstanding sound for clear calls and music Active Noise Cancellation Proximity sensor technology Thick and soft leatherette ear pads Connectivity via USB	EPOS Voice <sup>1</sup> Ultra noise-c In-line ca Soft leathera	٠,	EPOS Voice Ultra noise-c In-line ca Soft leather	or clear calls and music  to clear calls and music  to cancelling mic  all controls  ette ear pads  3.5 mm jack or USB	EPOS Voice <sup>1</sup> Ultra noise-c Mini in-line Soft leatherd	or clear calls and music  technology cancelling mic call control ette ear pads via 3.5 mm jack	EPOS Voice Ultra noise- In-line o Soft leathe	und for clear calls  ™ technology cancelling mic sall control rette ear pads vity via USB	
Warranty	3 years	3 years	3 years	3 years	3 years	3 years	3 years	3 years	3 years	
Device connectivity		므슈	口口	므유	모습	ŗ.	<b>₽</b>	旦		
Environment	<b>.</b> ((	<b>.</b> ((	<b>≗</b> (€	•(	• ((	<b>.</b> (	•(	<b>.</b> ((	<b>≗</b> @	
Wearing Style	Headband	Headband	Headband	Headband	Headband	Headband	Headband	Headband	Headband	
Single or Double	J.	Ţ	G.	Ţ.	$\mathbf{G}$	Ţ.	G	Ç	G	
Price MSRP excl. VAT	€ 249 £ 219 \$ 249	€ 219 £ 180 \$ 219	€ 179 £ 150 \$ 179	€ 219 £ 180 \$ 219	€ 179 £ 150 \$ 179	€ 170 £ 149 \$ 180	€ 130 £ 115 \$ 140	€ 219 £ 180 \$ 219	€ 179 £ 150 \$ 179	
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		IMPACT 200 Series							
	IMPACT SC 660	IMPACT SC 630	IMPACT SC 662	IMPACT SC 632	IMPACT SC 668	IMPACT SC 638	IMPACT SC 660 TC	IMPACT SC 260 USB MS II	IMPACT SC 230 USB MS I
Art. no.	504557	504556	504559	504558	506495	506494	507099	506483	506482
Highlights		Out	EPOS Voice <sup>1</sup> Ultra noise-c Soft leathere	durable design	iones		Compatible with standard hearing aids (T-mode or MT-mode) EPOS Voice <sup>TM</sup> technology Ultra noise-cancelling mic Soft leatherette ear pads Connectivity via Easy Disconnect	Noise-car CircleFlex™ dual-h Soft leather In-line c	<sup>™</sup> technology icelling mic inge ear cup system ette ear pads all contol ity via USB
Warranty	3 years	3 years	3 years	3 years	3 years	3 years	3 years	2 years	2 years
Device connectivity	`	`	<b>\</b> Low Impedance	Low Impedance	<b>N</b> arrowband	<b>\</b> Narrowband	了 Telecoil	旦	
Environment	•	• ((	• ((	•(	<b>≗</b> (€		<b>.</b> ((	<b>.</b> ((	• ((
Wearing Style	Headband	Headband	Headband	Headband	Headband	Headband	Headband	Headband	Headband
Single or Double	Ç	G		G		J	Ç	Ç	G
Price MSRP excl. VAT	€ 199 £ 165 \$ 219	€ 159 £ 130 \$ 179	€ 199 £ 165 \$ 219	€ 159 £ 130 \$ 179	€ 199 £ 165 \$ 219	€ 159 £ 130 \$ 179	€ 299 £ 259 \$ 329	€ 135 £ 120 \$ 135	€ 110 £ 100 \$ 110
Unified Communications								(or 1 feet for Support for Business	Super for Business























				IMPACT 20	O Series				ADAPT 1	00 Series	
	IMPACT SC 260 USB	IMPACT SC 230 USB	IMPACT SC 262	IMPACT SC 232	IMPACT SC 268	IMPACT SC 238	IMPACT SC 260	IMPACT SC 230	ADAPT SC 165 USB-C	ADAPT SC 135 USB-C	
Art. no.	504404	504403	504410	504409	508330	508329	504402	504401	508356	508355	
Highlights	Noise-cancelli CircleFlex™ dual-hi Soft leathere	technology ing microphone inge ear cup system ette ear pads ity via USB		Optimized for use with various desk phones  EPOS Voice™ technology  Noise-cancelling microphone  CircleFlex™ dual-hinge ear cup system and soft leatherette ear pads  Connectivity via Easy Disconnect						Great sound for calls and music EPOS Voice™ technology Noise-cancelling mic Hideable boom arm Large leatherette ear pads Connectivity via 3.5 mm jack or USB-C	
Warranty	2 years	2 years	2 years	2 years	2 years	2 years	2 years	2 years	2 years	2 years	
Device connectivity			Low Impedance	Low Impedance	Narrowband	Narrowband	•	•	口印	口口	
Environment	• ((	• ((	<b>≗</b> (	• ((	• ((	• ((	• ((	• ((	<b>.</b> ((	• ((	
Wearing Style	Headband	Headband	Headband	Headband	Headband	Headband	Headband	Headband	Headband	Headband	
Single or Double	G.	$\mathbf{G}$	Ţ.	G	G	G		G	Ç	G	
Price MSRP excl. VAT	€ 120 £ 100 \$ 120	€ 95 £ 80 \$ 95	€ 120 £ 100 \$ 120	€ 95 £ 80 \$ 95	€ 120 £ 100 \$ 120	€ 95 £ 80 \$ 95	€ 120 £ 100 \$ 120	€ 95 £ 80 \$ 95	€ 80 £ 70 \$ 80	€ 70 £ 60 \$ 75	
Unified Communications	UC)	lic							Sope for Business	Some for Business	























				ADAPT	100 Series				IMPACT	IMPACT 100 Series	
	ADAPT SC 165 USB	ADAPT SC 135 USB	ADAPT SC 165	ADAPT SC 135	ADAPT SC 160 USB-C	ADAPT SC 130 USB-C	ADAPT SC 160 USB	ADAPT SC 130 USB	ADAPT SC 60 USB ML	ADAPT SC 30 USB ML	
Art. no.	508317	508316	508319	508318	508354	508353	508315	508314	504547	504546	
Highlights	EPOS Voice Noise-car Hideable Large leathe	r calls and music  M technology celling mic boom arm rette ear pads 5 mm jack or USB	EPOS Voice <sup>1</sup> Noise-car Hideable Large leathei	r calls and music  M technology scelling mic boom arm rette ear pads ria 3.5 mm jack	EPOS Voice Noise-car Hideable Large acoustic	calls and music  Mechnology celling mic boom arm foam ear pads y via USB-C	EPOS Voice Noise-car Hideable Large acoustic	or calls and music  ™ technology  ncelling mic  boom arm  c foam ear pads  vity via USB	EPOS Voice Noise-cancel In-line o	ghtweight g <sup>M</sup> technology ling microphone call control vity via USB	
Warranty	2 years	2 years	2 years	2 years	2 years	2 years	2 years	2 years	2 years	2 years	
Device connectivity	므슈	므슈	ďΩ		므슈	므쥬	旦		旦		
Environment	• ((	<b>.</b> ((	<b>.</b> ((	<b>.</b> ((	<b>.</b> ((	<u> </u>	<b>.</b> ((	• ((	<b>.</b> (	• ((	
Wearing Style	Headband	Headband	Headband	Headband	Headband	Headband	Headband	Headband	Headband	Headband	
Single or Double	Ţ.	G	Ç	G.	Ç	G	J.	G	Ç	G	
Price MSRP excl. VAT	€ 80 £ 70 \$ 80	€ 70 £ 60 \$ 75	€ 50 £ 45 \$ 50	€ 40 £ 35 \$ 45	€ 60 £ 55 \$ 70	€ 50 £ 45 \$ 60	€ 60 £ 55 \$ 70	€ 50 £ 45 \$ 60	€ 50 £ 44 \$ 60	€ 40 £ 35 \$ 50	
Unified Communications	Grades for Supre for Business	S UC			Contact to Sign Single To Business	Signer for Business	S UC	Gype Sype Se Bouless	(S) (or Business	Sopre to Business	

## **EPJS**

## Meeting Room Solutions











		EXPAND 30 Series		EXPAND 20 Series
	EXPAND SP 30T	EXPAND SP 30 +	EXPAND SP 30	EXPAND SP 20
Art. no.	1000225	1000224	1000223	1000226
Highlights		Portable wireless Bluetooth® speakerphones Exceptional audio performance For conference calls, music and multimedia Multi-point connectivity - up to three devices Connectivity via Bluetooth® or USB-C		Portable wired speakerphone Premium sound For meetings, multimedia and music Conferencing across devices Connectivity via USB or 3.5 mm jack
Warranty	2 years	2 years	2 years	2 years
Device connectivity	旦伊	모습	무슈	□₽
Conference size	1 4 8 8	<u> </u>		<u>•••</u> •••
Price MSRP excl. VAT	€ 239 £ 210 \$ 259	€ 189 £ 165 \$ 209	€ 189 £ 165 \$ 209	€ 179 £ 150 \$ 199
Unified Communications	Contractive  (S) Supe to Sharers	Significant Conference	Signal Luc	© Duckstein Luck

## Experience EPOS

## Try our products first hand

The EPOS professional trial program gives you the opportunity to test and experience our range of headsets and speakerphones before you decide on the best choice for your office, contact center or Unified Communication solution.

eposaudio.com/try





THE POWER OF AUDIO

**EPOS** 

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